Subject: Northwest Connection Newsletter

Recipients: NWP Newsletter



Northwest Connection - May 2023

Winter is over and summer is nearly here!



Last year was certainly a challenging yet successful year and Northwest Pipeline is proud to announce that we finished 2022 with the highest annual throughput in our pipeline's history, reaching over 899 BCF and including establishing an all-time Peak Day of 4.1 Bcf on December 22, 2022. The same theme continued into 2023, with January and February seeing the highest recorded throughputs on record for their respective months. All of this could not have been achieved without the great customer relationships we have with all of you!

Northwest Pipeline thanks you for your support and we look forward to continued success in 2023.

New employee spotlight

We are excited to announce the newest members to our team, Gil Perez and Jordan McDonough!

Employee spotlight

Northwest Pipeline continues to exceed industry benchmark – 2023 Mastio Survey results



Northwest Pipeline is proud to announce that we have once again exceeded the industry benchmark for performance as evident from the results of the 2023 Mastio Survey and we have retained our second-place ranking for Overall Quality of Service in the Mega and Major pipeline categories. The Mastio Survey is a national, industry-wide study that includes data collected from targeted respondents who rate interstate pipelines.

The 2023 survey results show the commitment Northwest Pipeline has to not only meeting but exceeding customers' expectations. The customer satisfaction survey allows us to hear the voice of the customer when it comes to areas where we excel but more importantly where we fall short so action plans can be developed to address these areas.

Northwest Pipeline would like to thank all the customers who participated in the 2023 Mastio Survey. We strongly believe in continuous improvement and your feedback is essential to identifying where we can improve and grow as team to better support all of our customers.

Northwest shipper advisory board meeting – spring 2023

On April 5th, 2023, Northwest Pipeline hosted more than 30 shippers at the spring 2023 Shipper Advisory Board (SAB) meeting in Seattle, WA. At this meeting, Williams stakeholders from Commercial, Rates & Regulatory, Public Outreach, New Energy Ventures and Operations presented relevant information with the shippers. Of these topics, special interest was shown on the discussion of storage in the Pac NW, the current development of Project North Star, legislative challenges in OR and WA, and open discussion around proposed tariff changes that kicked off a larger collection of customer perspectives.

Thank you to those who were able to join – the presentation materials are uploaded on the Northwest Portal under the "Other" tab at Williams - Northwest Pipeline.

Williams closes acquisition of MountainWest natural gas transmission and storage business



Williams announced on February 14, 2023, that it has closed its acquisition of MountainWest Pipelines Holding Company (MountainWest) from Southwest Gas Holdings, Inc., in a transaction including \$1.07 billion of cash and \$0.43 billion of assumed debt, for an enterprise value of \$1.5 billion. MountainWest comprises roughly 2,000-miles of interstate natural gas pipeline systems primarily located across Utah, Wyoming, and Colorado, totaling approximately 8 Bcf/d of transmission capacity. MountainWest also operates 56 Bcf of total storage capacity, including the Clay Basin underground storage reservoir, providing valuable service to western markets.

Read more

Energy permitting takes center stage at CERAWeek



CERAWeek brings together the world's energy leaders, experts, government officials and policymakers in Houston to examine the sector's most pressing issues. Top among those this year: permitting reform for energy infrastructure that moves natural gas and electricity from renewables.

Williams President & CEO Alan Armstrong sat down with several members of the media, including <u>Bloomberg's Alix Steel</u> and <u>CNBC's Brian Sullivan</u>, to say how encouraged he is by recent sentiment from elected leaders and regulators at the federal level following passage of the Inflation Reduction Act which would help fund energy transition infrastructure.

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Strategic storage key to keeping Pacific Northwest warm



When winter storm Elliott crashed into the Pacific Northwest just days before Christmas, Northwest Pipeline was uniquely positioned to meet surging demand to keep homes warm in Washington, Oregon, and Idaho.

"It was bone-chilling cold for the Pacific Northwest," said Gary Venz, director of commercial services for Northwest Pipeline. "Northwest Pipeline's access to diverse natural gas supplies and natural gas storage on the system enabled Northwest Pipeline to meet peak demand for our customers."

Read more

2023 Diversity & Inclusion Report



We are very proud to announce that we have published our annual 2023 D&I Report. The report outlines our approach, provides key metrics, celebrates our accomplishments, and tracks our progress to our 2023 goals.

We are committed to improvement and we look forward to our continuous improvement journey.

Read more

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If you have any questions, please contact customernewsletter@williams.com (save this address to your address book as future customer updates will be sent from this address).

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